TOSHIBA

Status as of: 01/09/2025

Information sheet

under Article 3 EU Data Act

Related service: Licence service
Provider: Toshiba TEC Germany Imaging Systems GmbH

1. Type, scope and frequency of data collection

- **Type of product data**:
  - Licence data: Range of functions, runtime and billing information
  - Usage data: Credit consumption, version tracking
- **Estimated scope:**
  - Licence data: 10 KB
  - Usage data: approx. 2 KB per data record
- **Frequency of the data collection:**
  - Licence data: Every 12 hours automatically or with manual check.
  - Usage data: When using credit-related software actions or updating the software version
- **Access/retrieval methods for users:**
  - On the manufacturer's request.
- **Storage location and duration:**
  - Licence data: Permanently in Azure Cloud MSSQL database
  - Usage data: Permanently in Azure Cloud MSSQL database

2. Related service data

- **Type of related service data**: Log data
- **Estimated volume:** approx. 2 MB/day
- **Access/retrieval methods for users:** On the manufacturer's request.
- **Storage location and duration:** Storage in Azure Cloud MSSQL database for 7 days

3. Provider and third party use

- **Provider use:** If assistance is required (reset when changing location or extending the licence scope, e.g. by purchasing credit or service)
- **Use:** Essential component for licensing the software
- **Data sharing to third parties:** No

4. Data holder identity

- Toshiba TEC Germany Imaging Systems GmbH
  Carl-Schurz-Str. 7, 41460 Neuss
- **Other data processing parties:** None

5. Communication

Via email: itams@toshibatec-tgis.com.

6. User request for disclosure

- **Procedure for transferring data to third parties:** Via email: itams@toshibatec-tgis.com.
- **Data transfer termination:** Revocable at any time by e-mail to itams@toshibatec-tgis.com.

7. Trade secrets

No

8. Contract information

The data use agreement between the data holder and user takes effect upon the user's consent to data processing and remains in force until the termination of the main contract (e.g., following cancellation by the user). The same applies if the data holder and user stipulate an additional contract on the methods of the user's data access. The option to terminate the contracts on data use and/or access without notice remains unaffected.