



Information sheet

under Article 3 EU Data Act

Related service: Metrics service

Provider: Toshiba TEC Germany Imaging Systems GmbH

1. Type, scope and frequency of data collection

- **Type of product data:** Information on how often functions are used, pages are viewed, and performance data is generated
- **Estimated scope:**
Licence data: 10 KB
- **Frequency of the data collection:**
Every 12 hours automatically or when the application is restarted.
- **Access/retrieval methods for users:**
On the manufacturer's request.
- **Storage location and duration:**
Permanently in Azure Cloud MSSQL database

2. Related service data

- **Type of related service data:** Log data
- **Estimated volume:** approx. 2 MB/day
- **Access/retrieval methods for users:**
On the manufacturer's request.
- **Storage location and duration:** Storage in Azure Cloud MSSQL database for 7 days.

3. Provider and third party use

- **Provider use:**
Evaluation of features and detection of real-time performance.
- **Use:**
To improve the solutions and user experience.
- **Data sharing to third parties:** No

4. Data holder identity

- Toshiba TEC Germany Imaging Systems GmbH
Carl-Schurz-Str. 7, 41460 Neuss
- **Other data processing parties:** None

5. Communication

Via email: itams@toshibatec-tgis.com.

6. User request for disclosure

- **Procedure for transferring data to third parties:**
Via email: itams@toshibatec-tgis.com.
- **Data transfer termination:**
- Revocable at any time by e-mail to itams@toshibatec-tgis.com.

7. Trade secrets

No

8. Contract information

The data use agreement between the data holder and user takes effect upon the user's consent to data processing and remains in force until the termination of the main contract (e.g., following cancellation by the user). The same applies if the data holder and user stipulate an additional contract on the methods of the user's data access. The option to terminate the contracts on data use and/or access without notice remains unaffected.