Information sheet

under Article 3 EU Data Act

Related service: e-FleetManager Client
Provider: Toshiba TEC Germany Imaging Systems GmbH

1. Type, scope and frequency of data collection

- **Type of product data:** Device and usage data such as Task execution, device actions (e.g. restart or firmware update), notifications sent or local orders for consumables
- **Estimated scope:**
  - Device data: 5 KB per device
  - Usage data: Depending on usage approx. 10 KB per day
- **Frequency of the data collection:**
  - Device data: For connection and monitoring
  - Usage data: For execution
- **Access/retrieval methods for users:** Local web portal
- **Storage location and duration:** Permanent local storage or manual deletion in the web portal

2. Related service data

- **Type of related service data:** Log data
- **Estimated volume:** approx. 2 MB/day
- **Access/retrieval methods for users:** Export function
- **Storage location and duration:** Local storage for seven days
- **Dependent related services:** Licence service, metrics service and e-FleetManager Master

3. Provider and third party use

- **Provider use:** Service performance and statistics if there is a fault

- **Use:** Error analysis, automatic orders for
- Consumables, application improvement
- **Data sharing to third parties:** No

4. Data holder identity

- Toshiba TEC Germany Imaging Systems GmbH
  Carl-Schurz-Str. 7, 41460 Neuss
- **Other data processing parties:** None

5. Contact options

Via email: itams@toshibatec-tgis.com.

6. User request for disclosure

- **Procedure for transferring data to third parties:** Via email: itams@toshibatec-tgis.com.
- **Data transfer termination:** Revocable at any time by e-mail to itams@toshibatec-tgis.com.

7. Trade secrets

No

8. Contract information

The data use agreement between the data holder and user takes effect upon the user's consent to data processing and remains in force until the termination of the main contract (e.g., following cancellation by the user). The same applies if the data holder and
user stipulate an additional contract on the methods of the user's data access. The option to terminate the contracts on data use and/or access without notice remains unaffected.