

# Information sheet

## under Article 3 EU Data Act

**Related service:** e-FleetManager Master

**Provider:** Toshiba TEC Germany Imaging Systems GmbH

### 1. Type, scope and frequency of data collection

- Type of product data:** Device data, service usage data, orders and notifications), synchronisation data (data from an e-FleetManager client)
- Estimated scope:**
  - Device data: 5 KB per device
  - Usage data: approx. 10 KB
  - Synchronisation data max. 1 MB
- Frequency of the data collection:**
  - Device data: When recording and updating approx. 1x per hour
  - Usage data: For execution
- Access/retrieval methods for users:**
  - Device data: Web portal
  - Usage data: Web portal
  - Synchronisation data: Web portal
- Storage location and duration:**
  - Device/usage data: Permanently in encrypted cloud database
  - Synchronisation data: 14 days in encrypted cloud databaseDependent information sheets: e-Fleet Manager Client

### 2. Related service data

- Type of related service data:** Log data
- Estimated volume:** approx. 2 MB/day
- Access/retrieval methods for users:** Export function
- Storage location and duration:** Local storage for seven days

### 3. Provider and third party use

- Provider use:** Service performance and statistics if there is a fault

- Use:** Fault analysis, automatic ordering of consumables, improvement of the application
- Data sharing to third parties:** No

### 4. Data holder identity

- Toshiba TEC Germany Imaging Systems GmbH  
Carl-Schurz-Str. 7, 41460 Neuss
- Other data processing parties:** None

### 5. Contact options

Via email: [itams@toshibatec-tgis.com](mailto:itams@toshibatec-tgis.com).

### 6. User request for disclosure

- Procedure for transferring data to third parties:**  
Via email: [itams@toshibatec-tgis.com](mailto:itams@toshibatec-tgis.com).
- Data transfer termination:**  
Revocable at any time by e-mail to [itams@toshibatec-tgis.com](mailto:itams@toshibatec-tgis.com).

### 7. Trade secrets

No

### 8. Contract information

The data use agreement between the data holder and user takes effect upon the user's consent to data processing and remains in force until the termination of the main contract (e.g., following cancellation by the user). The same applies if the data holder and user stipulate an additional contract on the methods of the user's data access. The option to terminate the contracts on data use and/or access without notice remains unaffected.